



THE QUARTERLY CAA-NECTION Quarter 3 - 2023

You are receiving this newsletter as part of your participation in the Ameren Illinois Energy Efficiency Program.

Roundtable Events

In July, the Community Action Agency (CAA) Channel hosted two roundtable events in the Central and Southern Region. These events gathered feedback from Agencies within each territory and offered them a chance to discuss challenges and successes in the CAA Channel. Seventy-six percent of the Agencies in the Ameren Illinois territory participated in the roundtable events. Each event fostered open discussion on topics related to the application process, funding sources, resources from SEEL, employing returning citizens, contractor best practices and information on smart thermostats.

Market Development Initiative (MDI) Resources

[Central Region Roundtable Event Presentation](#)

[Southern Region Roundtable Event Presentation](#)

Welcome Nikki Pacific CAA Program Manager

The CAA Channel is excited to welcome Nikki Pacific to their team as Community Action Agency Program Manager. Nikki has 20 plus years of experience in the utility space. She has a bachelor's degree in Legal Studies and a MBA from Webster University in St. Louis. In her new role, Nikki will leverage her knowledge and experience to continue providing support to Agencies.



Contact Nikki
npacific@ameren.com
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Questions? Contact your CAA Liason.



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Agency Shoutouts From Q2

- Madison County Community Development for exceeding their Q2 goal.
- Champaign County Regional Planning Commission (CCPRC) for meeting their production goals.
- Western Egyptian Economic Opportunity Council for beating their May forecast.

Conference Highlights From Q2

CAA Channel staff attended several conferences in Q2 including:

- The National Home Performance Conference (NHPC)
- Illinois Association of Community Action Agencies (IACAA)
- Workforce Innovation and Opportunity Act (WIOA) Summit

Q1 and Q2 Agency Awards

In an effort to recognize Agencies for all they have worked for in Q1 and Q2, the CAA Channel has implemented quarterly Agency awards featuring a different theme each quarter.



Tri-County Opportunities Council



Crosswalk Community Action Agency

Climate and Equitable Jobs Act

As there is additional information available on the Climate and Equitable Jobs Act (CEJA), it will be shared with the Agencies.

Questions? Contact **Nikki Pacific** at npacific@ameren.com.



Throughout the year, we want to hear about all the great Program-related customer successes you encounter each day. Share your story to be featured as a Good News story. Please submit your customer success stories to your CAA Liaison.



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