A person wearing a blue long-sleeved shirt is sitting on a couch, using a silver laptop. The laptop screen displays the Ameren website, which includes a navigation menu and several service tiles. The person's hands are on the keyboard, and a white charging cable is plugged into the laptop. A semi-transparent white box with a thin black border is overlaid on the center of the image, containing the text for the presentation.

**Energy Analyzer**  
**Heidi Wendland, Agentis**  
**May 6, 2020**

## *AmerenIllinoisSavings.com/COVID-19*

- Financial assistance for Ameren Illinois customers
- Service disconnections suspended and forgiveness of late fees for non-payment until further notice
- Customers needing assistance with paying their bill should contact the customer care team at [AmerenIllinois.com](https://www.AmerenIllinois.com) for payment options
- Resources for small business support
- Resources on appropriate PPE
- Links to information to support your business
- Links to webinars with information on COVID-19

# Speaker: Heidi Wendland



Senior Customer Success Manger at Agentis

Heidi Wendland is a Senior Customer Success Manager with Agentis and works closely with Ameren Illinois to help all business customers access and get value from the Energy Analyzer. She comes to this group with a background in data and analytics and a dedication to world class service for Ameren Illinois and their business customers.



# Ameren Illinois Energy Analyzer Agenda



- Energy Analyzer (EA): The Basics
- Registering for Access
- Dashboard Orientation
- In-Product Training & Walk-Through
- Q & A

- Free digital solution for Ameren Illinois business customers
- Provides account level insights and analytics using AMI data
- Provides a focused experience to customers based on business type and consumption showing visualizations and analyses of account(s) data
- Simple registration process allows customers to access the tool and begin interacting with their data, energy consumption and programs to help them save!



# Registering for Access




- Registration has been simplified to 4 easy steps:
  - Account Validation: account number & premise zip code
  - User Information – this is you!: name, phone, email, etc.
  - Company/Facility Information: information you provide here helps further customize your experience to you and your account
  - Email Confirmation: check your email and confirm
- Log-In to your account, using the credentials you set in this process: <https://ameren-illinois.agentisenergy.com/client/login>
- Ameren Illinois has worked to provide a one-stop-shop landing page for your questions and registration for Energy Analyzer: [AmerenIllinoisSavings.com/engage](https://AmerenIllinoisSavings.com/engage)

A screenshot of a web registration form. On the left, a vertical sidebar lists four steps: Step 1 (Ameren Illinois Account Information), Step 2 (User Information), Step 3 (Company Information (Optional)), and Step 4 (Email Confirmation). Step 1 is highlighted in green. The main content area shows a blue instruction box: "Please provide your account information to verify that you are a current Ameren Illinois customer." Below this are two input fields: "Ameren Illinois Account Number" and "ZIP Code of Your Business Location". A green "Continue to Step 2" button is at the bottom right.

- Navigation in EA is streamlined
- Navigation bar across the top will house all the pages you will be able to access
  - Additional subcategories can be found under these larger tabs (seen in screenshot)
- The top right of the screen will house your *Business Profile* and *User Profile* links
- Also in the top right is the *Help* or resources tab for FAQs and resources



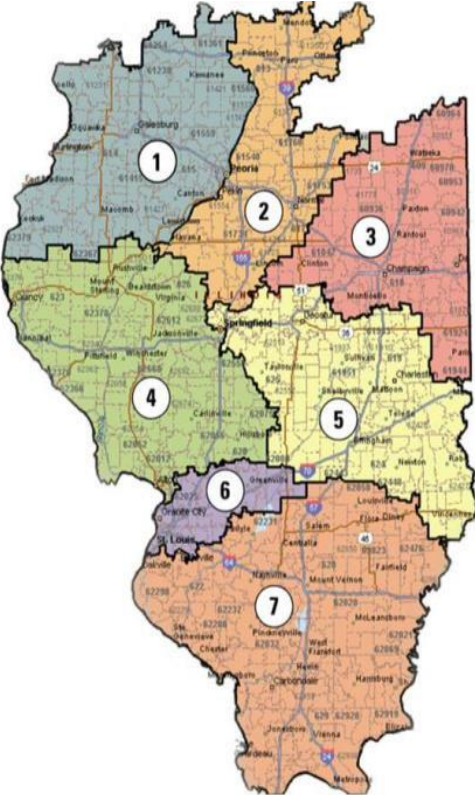
A person is sitting on a couch, using a silver laptop. The laptop screen displays the Ameren website, which includes a navigation menu, a search bar, and several content cards. The person's hands are on the keyboard, and they are wearing a blue long-sleeved shirt. A white text box with a thin border is overlaid on the laptop keyboard area.

# Product Training Demo



Questions?

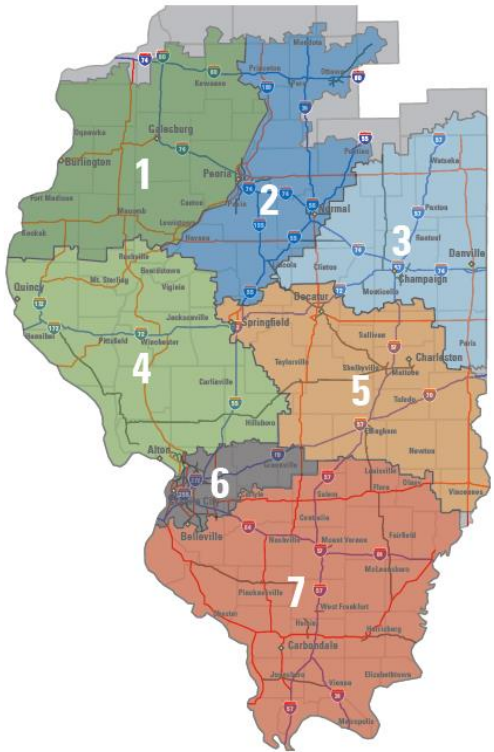
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A Small Business Energy Advisor will work closely with the Program Ally throughout the process to ensure you have a great experience.



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