

# HOME EFFICIENCY PROGRAM

## Income-Qualified

## Energy Audit/Inspection Disclaimers



Please complete the application, provide a copy to the customer, attach required documentation and send it to the following email address: **ResidentialEEApplications@ameren.com**. All projects will receive a reservation number via email. The reservation number is required prior to project start date. All program paperwork must be submitted within 30 days of the project completion or by December 31st, whichever comes first.

### SECTION 1: CUSTOMER INFORMATION

Name:	Home Phone:	Cell Phone:	
Address:	City:	State:	ZIP code:
Email:			

### SECTION 2: PROGRAM ALLY INFORMATION

Program Ally:	
Phone:	Email:

### SECTION 3: INSPECTION INFORMATION (Check applicable areas)

#### ASBESTOS Applicable Not Applicable

The following suspected asbestos containing materials were identified in your home. It is important to understand it is not possible to determine if a material has asbestos without professional testing and for this reason all possible asbestos containing material must be treated as if it has asbestos. This may disqualify your home from participation in the Ameren Illinois Energy Efficiency Program; however, proper precautions must be taken to ensure the possible asbestos containing materials will not be disturbed. As a result, any measure that would result in work taking place in an asbestos containing area or that could disturb the asbestos is not allowed. For more information regarding asbestos, please visit [www.epa.gov/asbestos/](http://www.epa.gov/asbestos/).

<input type="checkbox"/> Vermiculite	Location:
<input type="checkbox"/> Possible Asbestos Siding	Location:
<input type="checkbox"/> Possible Asbestos Duct Wrap and/or Flue Pipe	Location:
<input type="checkbox"/> Other:	Location:

#### BUILDING TIGHTNESS Applicable Not Applicable

It was detected your home is below the Building Airflow Standard (BAS).

BAS of your home: \_\_\_\_\_ CFM 50      Building Airflow/Final CFM50: \_\_\_\_\_ CFM 50

**Building Airflow is 70%-100% of BAS: Recommended:**

Mechanical ventilation. It is highly recommended that a make up air system be added to the home to insure adequate fresh air. System must be sized to make up the difference between the BAS and the final CFM50.

**Building Airflow is <70% of BAS: Required:**

Mechanical ventilation. You are not eligible for Home Efficiency Program incentives until the proper mechanical ventilation is installed. The system must be sized to provide 100% of the ventilation requirement by mechanical means.

**General recommendations to help prevent moisture and air quality issues in your home are to run:**

- Kitchen exhaust fans while cooking
- Bathroom exhaust fans for a minimum of 15 minutes after showering
- Exhaust fans or open windows when the moisture level in the house exceeds 60% relative humidity
- Other: \_\_\_\_\_

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#### SECTION 3: INSPECTION INFORMATION (continued)

##### COMBUSTION SAFETY INSPECTION Applicable Not Applicable

A combustion safety inspection was performed on your home to identify potential health and safety concerns. The testing was conducted in accordance with the protocols of the Building Performance Institute (BPI). The following combustion safety conditions were identified:

<input type="checkbox"/> High Undiluted CO (Carbon Monoxide)	Location 1:	PPM:	
	Location 2:	PPM:	
Gas Oven:		PPM:	
<input type="checkbox"/> 100-300 PPM: Required: Install a CO detector if one is not already present. Recommended: Have the oven "cleaned and tuned" to improve the burner efficiency and reduce the CO production of the oven.			
<input type="checkbox"/> >300 PPM: Required: Install a CO detector if one is not already present. Have the oven "cleaned and tuned" to improve the burner efficiency and reduce the CO production of the oven. If still >300 PPM after "clean and tune" then installation of a mechanical exhaust vent system (capacity of 25 CFM continuous or 100 CFM intermittent) is required as part of the scope of work.			
<input type="checkbox"/> Appliance Back Drafting	Location 1:	Required Pa:	Measured Pa:
	Location 2:	Required Pa:	Measured Pa:
<input type="checkbox"/> Gas Leak	Location 1:	Requires Repair:	
	Location 2:	Requires Repair:	

Notes:

These issues can cause potentially life threatening or hazardous situations. You are not eligible for Home Efficiency Program incentives for thermal envelope tightening measures until these combustion safety issues are resolved by a qualified service technician. The service technician must leave a written certification that all combustion safety issues in your home are resolved. This must include (in writing) undiluted CO and worst case draft test results indicating that the issue has been resolved per Building Performance Institute standards. This documentation must be emailed to your Project Coordinator listed above.

##### KNOB AND TUBE WIRING Applicable Not Applicable

Your home could benefit from insulation and/or air sealing in the  Attic  Walls  Basement

Indications of "knob and tube" wiring were discovered. This old style of wiring involves individual wires that are run through walls and ceilings in a house, with ceramic "knobs" and "tubes" to prevent contact with wood framing. The knob and tube wiring that has been noted may or may not appear to be active. Even if the observed wiring appears to be inactive, there may still be active knob and tube circuits hidden inside walls or other inaccessible areas of the house. Program guidelines require that you must have the home checked by a licensed electrician and certified as being free of any and all active knob and tube wiring, before insulation and/or air sealing work can be done. Your licensed electrician will need to certify in writing the absence of any knob and tube wiring by filling out and submitting a signed copy of this document to the Home Efficiency Program in order to verify the absence or inactivity of the knob and tube wiring in the areas of your home where we are proposing insulation to be installed. Due to the liability involved in signing such a form, we suggest you show or describe this form to your electrician before hiring him to inspect your home to be sure he / she is willing to sign it. (Any additions, deletions or other alterations will render this form invalid).

**IMPORTANT:** This completed certification page **MUST** be received by the Home Efficiency Program at the address listed below before a Contract is issued for energy-saving insulation and/or air sealing work.

Electrician's Name:	License #:
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I have performed an inspection of the wiring at the home of: \_\_\_\_\_ at \_\_\_\_\_ in \_\_\_\_\_.  
 (Owner's Name) (Street Address) (City)

Upon completion of my inspection I have found that there is no active knob and tube wiring in the area(s) noted below. Your home could benefit from insulation and/or air sealing in the:

Attic  Walls  Basement

Electrician's Signature: \_\_\_\_\_ Date: \_\_\_\_\_

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#### SECTION 3: INSPECTION INFORMATION (continued)

##### INTERIOR DRILL AND BLOW Applicable Not Applicable

It has been determined your home would benefit from having:

Cellulose insulation blown into your walls or "interior drill and blow". Interior drill and blow requires holes to be drilled from the inside of the living space and can be a very intrusive and dusty process. To ensure that this job goes smoothly, the homeowner must make sure that all furniture and any clothing located in adjacent areas to the exterior walls (that are being treated) must be moved away from those walls and covered with plastic prior to commencement of the job for that day. Once the insulation is blown in, the contractor's responsibility will be to plug the access holes and treat the surface with an initial application of spackle/filler. The homeowner is responsible for any additional work to the treated areas, including cleaning, dusting and painting to achieve the desired finished conditions unless otherwise specified. If you have any further questions on this process, please speak with your Project Coordinator or call 855.856.5112. Please sign below in recognition of having been fully informed of the work and possible inconvenience caused by the interior drill and blow process.

##### STORAGE REMOVAL Applicable Not Applicable

It has been determined your attic space would benefit from adding blown-in cellulose insulation to your attic floor. The process of blowing in cellulose insulation in your attic will create dust which may accumulate on storage located in that area.

Please take the necessary actions listed below before the insulation work commences:

- Storage Removal:** You must remove your storage and relocate it to a new permanent location, so that the entire attic area can be insulated and air sealed. You will not be left with a storage area after insulation work has been completed.
- Knee Wall Storage:** You must temporarily relocate your storage so that the Program Ally has total access to this area to complete the recommended insulation upgrades. Your storage can later be put back into this area after the Program Ally has completed the work.
- Condense Storage:** You must condense your storage to an area in the attic that has been determined by you and your Program Ally. This will allow for the entire attic to be insulated and/or air sealed, except for the area that you want to leave for your condensed storage. *If you plan on leaving your condensed storage in the attic during the installation of the blown cellulose insulation, you will need to cover this storage if you don't want dust to accumulate on your storage items.*
- Platform Build Up:** If you are interested in having your entire attic insulated and you still want to leave your storage in the attic, you can build a raised platform in your attic that will be higher than the insulation that will be blown. This will allow you put your storage back on top of the platform without compressing the insulation that would result in compromising the R-value of the new blown-in insulation.

By signing below you acknowledge the disclaimers, as described above, exist in your home, you have been informed of the situation, and you agree to hold Ameren Illinois, and its subcontractors (Leidos Engineering and CLEAResult) harmless. Ameren Illinois expressly disclaims any and all warranties or representations of any kind, whether oral, statutory, expressed or implied, including without limitation warranties of suitability or fitness. This notice does not constitute an endorsement or warranty regarding the presence or absence of other real or potential health and safety hazards that may exist at this address or on the premises.

Customer Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Project Ally Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**Special Note:** Form must be submitted completely and accurately and must be approved prior to work beginning. If approval is not received prior to work beginning, the incentive will not be paid. The form should be emailed to: ResidentialEEApplications@ameren.com. The subject line and file name must read: Program Ally Name\_Homeowner Last Name\_Homeowner First Name\_Program Name (Ex: Insulators Inc\_Jones\_Mary). The reservation number will be emailed to you at the address listed above. The reservation number is not transferable and must be provided on all incentive forms. If the customer decides not to participate in the program, please email us immediately.

## AMEREN ILLINOIS RESIDENTIAL ENERGY EFFICIENCY PROGRAM TERMS AND CONDITIONS

- 1. Definitions** – In addition to terms defined elsewhere herein, when any one of the following terms is used in these Terms and Conditions, wherein the first letter is written with a capital letter, then that term shall have the following definition. Words importing persons include corporation, and words importing only the singular include the plural and vice versa when the context requires. **a) “Ameren Illinois”** shall mean Ameren Illinois Company d/b/a Ameren Illinois. **b) “Program Ally”** shall mean contractors/allies who have met the minimum qualifications established by Ameren Illinois and are allowed to offer program incentives. **c) “Application”** shall mean the Customer or Program Ally completed document used to apply for cash incentives or used for any other appropriate application-specific documentation. **d) “Customer”** shall mean an Eligible Customer who has submitted an Application for incentive money using their Ameren Illinois account number. The Customer abides by these Terms and Conditions upon acceptance of Customer’s Application by Ameren Illinois. **e) “Eligible Customer”** shall mean a residential customer of Ameren Illinois, with an active Ameren Illinois-delivered electric or gas account residing in an existing home or new construction. Individually metered residential multifamily units must have prior program approval to participate. Installations performed between June 1, 2016 to May 31, 2017 are eligible for incentives or until incentive funds are exhausted. Equipment and/or materials must be installed by a participating Program Ally at the Customer’s address listed on the Application. The Application must be filled out completely and accurately, signed and accompanied by dated copies of the invoices. See the project/measure eligibility for requirements specific to individual incentives. **f) “Program”** shall mean the energy efficiency plan or measure that is the subject of the Application. **g) “Program Manager”** shall mean the Ameren Illinois designee in charge of the Application. **h) “Reservation of Funds”**, when required, shall mean written notification to Program Ally of a pre-approved incentive amount, which Ameren Illinois issues after review Program Ally’s request for funds.
- 2. General** – Customer and Program Ally shall abide by these Terms and Conditions; abide by all Local, State and Federal guidelines, applicable laws, building codes, regulations and licensing requirements; and perform work in accordance with customary installation standards, and/or according to manufacturer specifications.
- 3. Procedures & Reporting** – Program Ally shall follow Program procedures of; **a)** verifying eligibility of Customer and work to be performed; **b)** reserving funds from Program in advance of the project commencing; and, **c)** submitting a reservation form and/or Application supplied by the Program for work performed with all required documentation. Program Ally agrees to provide all documentation associated with specified projects for quality assurance. Program Ally must provide necessary supporting documentation of services rendered including invoices and site assessment reports as requested.
- 4. Independent Contractor** – Listing in the Program Ally database does not constitute any endorsement of the Program Ally by Ameren Illinois. Program Ally is an independent contractor participating in the Program and not an employee of, or under contract to, Ameren Illinois or Program staff and authorized Ameren Representatives. Program Ally is not authorized to assume or create any obligation or liabilities, express or implied, on behalf of or in the name of Ameren Illinois or Program staff and authorized Ameren Representatives. Program Ally shall properly represent this to the Customers.
- 5. Warranty of Work** – Program Ally shall provide the Customer a written warranty covering both labor and materials for a minimum of one year from the date the service is performed. All materials installed shall carry the manufacturer’s warranty, which will be provided to the Customer. Offers of, and documentation referring to, any applicable extended warranty coverage shall be supplied to the Customer.
- 6. Quality Assurance** – Program Ally will maintain effective procedures for quality assurance as for resolution of Customer complaints or disputes and for response to Customer emergencies. Program Ally agrees to make its quality assurance procedures available to the Program for review and upon request. Only trained and skilled personnel of Program Ally shall supervise any project performed under the Program. All work is subject to quality assurance and verification inspections by Program before incentive payments are paid. Ameren Illinois is the sole authority in determining that the work is complete and eligible for payment. If the applicable Program Manager determines Program Ally’s work is not up to Program standards, upon request from the Program Representative, Program Ally shall make reasonable repairs or corrections to bring such work up to Program standards at no additional cost to the Customer. Program Manager shall have sole authority in determining the necessary remedies to correct faulty work.
- 7. Pre and Post Installation Verification** – Ameren Illinois is not obligated to make any incentive payment until it has performed a satisfactory post-installation verification. This provision may be waived at the sole discretion of Ameren Illinois. Inspections conducted are solely for the purpose of determining Program compliance and are not safety or building code inspections.
- 8. Incentive Payments/Limits** – For all Applications, Ameren Illinois is not obligated to award any incentive payment unless a reservation form and/or Application is submitted and granted. Customer and Program Ally are responsible for ensuring the Application is accurate and equipment meets eligibility requirements in order to receive the Pre-approval incentive payment. Incentive payments will be issued to Program Ally. The Program Ally shall inform Customer of Program financial incentives, and shall include a discount to the Customer in the amount of the incentive, labeled on Customer’s invoice as “Ameren Illinois Energy Efficiency Program Incentive.”
- 9. Indemnification** – Program Ally and/or Customer hereby releases and shall indemnify, hold harmless, and defend Ameren Illinois, Program staff and authorized Ameren Representatives and any third party vendors from any and all claims, losses, harms, costs, liabilities, damages, and expenses (including attorney’s fees) of any nature whatsoever arising directly or indirectly out of or in connection within any dispute or legal suit arising from work related to the Program.
- 10. Changes In/Cancellation of the Program** – **a)** Ameren Illinois may change the program requirements, incentives, or these Terms & Conditions at any time without notice, including suspending acceptance of Applications, denial of Applications already received, or terminating the Program. **b)** In the event of a program change, Applications that have been granted Pre-approval will be processed to completion under the Terms & Conditions in effect at the time of Pre-approval by Ameren Illinois. **c)** Cash incentives under the Ameren Illinois Program are offered on a first-come, first-served basis and are subject to project and Customer eligibility, and the availability of funds.
- 11. Miscellaneous** – Ameren Illinois reserves the right to make changes to; its Program, program incentives, rules, guidelines, and these Terms and Conditions upon written notice to the Program Ally. These Terms and Conditions shall be governed by Illinois law.