

MULTIFAMILY DIRECT INSTALL PROGRAM

Customer Participation Agreement



PROGRAM OVERVIEW

The **Ameren Illinois Multifamily Direct Install Program** is available to property owners and management companies with multifamily properties, with three units or more, and use natural gas or electricity delivered by Ameren Illinois. The Program provides a variety of energy efficient products (materials) at no charge to the property. Quantities of all materials provided are limited by Program eligibility requirements and product availability. Distribution of quantities shall be at the sole discretion of the Program Manager. Program participation will be offered on a first-come, first-served basis. All requests must be verified as an Ameren Illinois Customer by Program staff before materials can be reserved and delivered to a Program participant.

The following energy efficient products are available for installation:

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|---|--|---------------------|
| ✓ High performance showerheads | ✓ Compact Fluorescent Light Bulbs (CFLs) | ✓ Occupancy Sensors |
| ✓ High performance faucet aerators for kitchens and baths | for high-use lighting areas | ✓ Exit Signs |
| | ✓ Programmable digital thermostats | |

PROGRAM REQUIREMENTS

Program Representative Installment

- In unit materials will be installed by Program Representative, excluding programmable thermostats

Property Manager/Owner Installment

- The property owner/manager shall sign the Customer Participation Agreement stating that the property owner/manager will comply with all Program requirements.
- The Program will provide materials separately for installations inside apartment units and common areas.
- The property owner/manager is responsible for some installation of the provided common area materials and programmable thermostats.
- All materials shall be installed within 21 days of receipt, unless property owner/manager receives prior approval from the Field Manager for additional time to perform installations.
- The property owner/manager must give at least a 24-hour notice to tenants before installations occur.
- All materials shall be fully functional upon installation.
- The property owner/manager agrees not to remove installed items unless materials are known to be defective or inoperable. The property owner/manager shall immediately inform the Field Manager of any and all such removals.
- If the property owner/manager is responsible for accurate and complete recording of all installations on the Post-Installation Data Collection Form, then upon completion of each installation, the Data Collection Forms must be sent to the Program by fax, mail, or email.
- **All materials that are not installed are the property of Ameren Illinois and shall be returned to the Program.** The property owner/manager agrees to be invoiced for the cost of any non-installed materials that are not returned or made available for retrieval by a Program representative.
- Larger projects may be furnished with materials in phases. When the first delivery of materials is installed and the Program receives documentation, additional sets of materials will be delivered until all installations are complete.
- Ameren Illinois reserves the right to have a Program representative present during installations to ensure compliance with Program Installation Requirements.
- The property owner/manager agrees to provide Program representatives with access to installation areas for verification. The property owner/manager or staff shall accompany the Program representatives at all times while inside any tenant unit.
- The property owner/manager agrees to provide access to representatives of Ameren Illinois to re-inspect installed items for a three-year period. Such access will be scheduled at a time convenient to the property owner/manager, and with at least a one-week notice.
- All program paperwork must be **submitted within 30 days of the project completion or by December 31st, 2017**, whichever comes first.

By signing below I verify that I understand and agree to comply with the above-stated Program Requirements.

Owner (or Owner's Authorized Representative)

Print Name: _____ Date: _____

Signature: _____