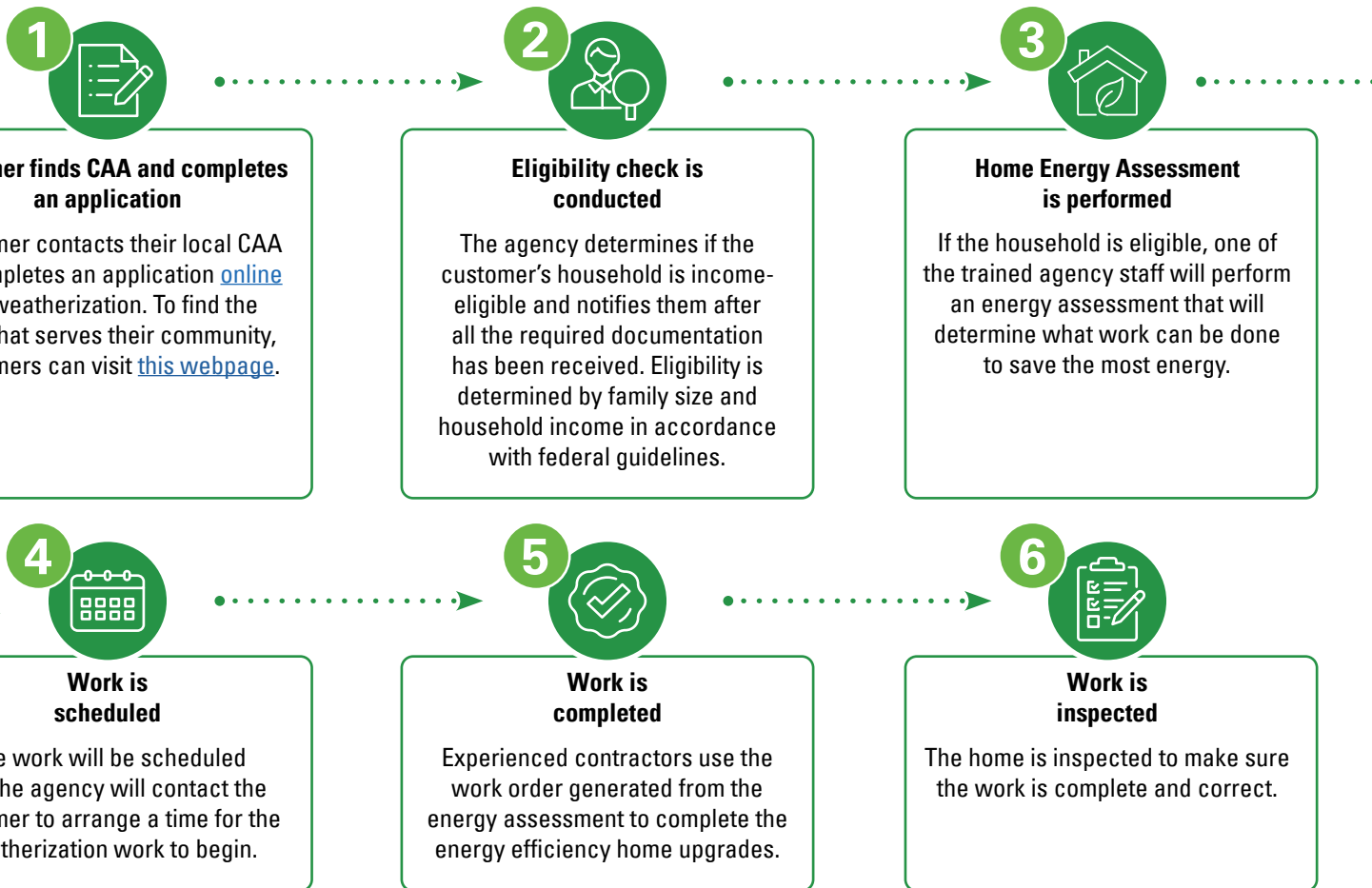




Community Action Agency Channel Customer Journey

The Ameren Illinois Energy Efficiency Program Community Action Agency (CAA) Channel works with Community Action Agencies in the Ameren Illinois territory to administer the Illinois Home Weatherization Assistance Program (IHWAP). IHWAP helps income qualified customers with ways to improve health and safety, manage energy usage and reduce energy costs in their homes.



Weatherization services are FREE for households that:

- Are eligible for the Low-Income Home Energy Assistance Program (LIHEAP).
- Have an occupant receiving Supplemental Security Income (SSI), Temporary Assistance for Needy Families (TANF), Aid to Aged Blind and Disabled (AABD) or are at or below the annual income chart [shown here](#).

For additional information, visit AmerenIllinoisSavings.com/CAA.